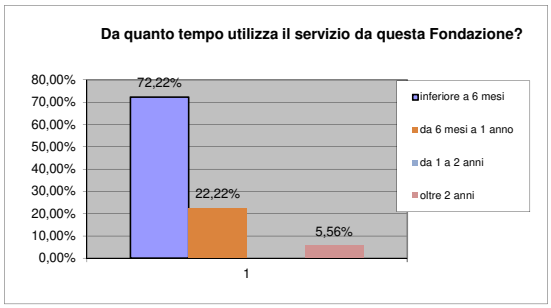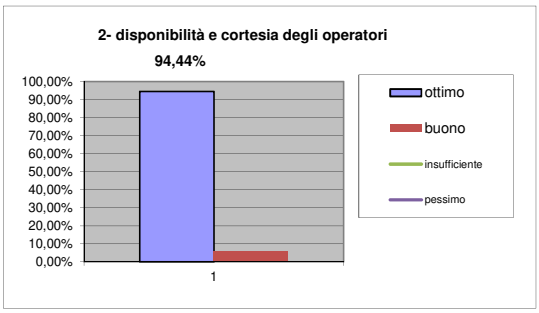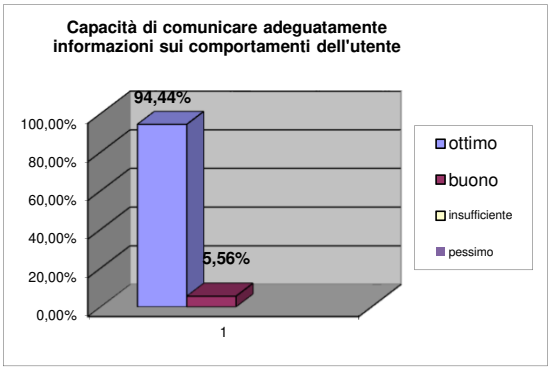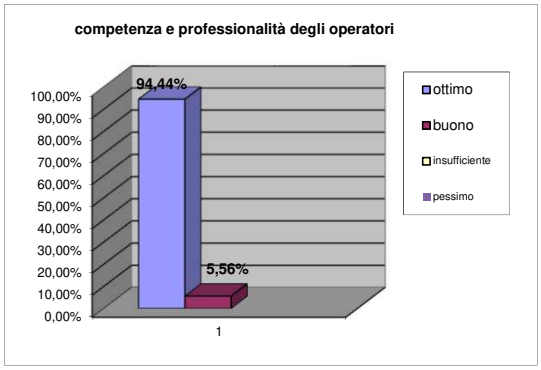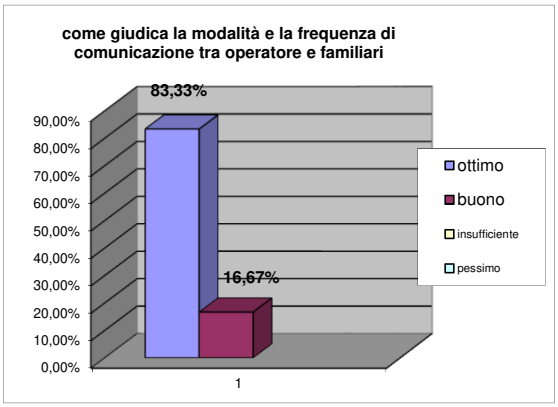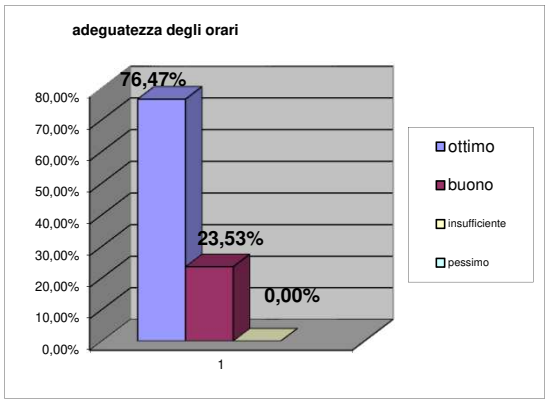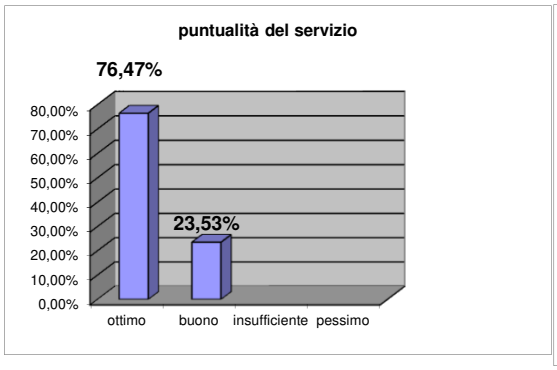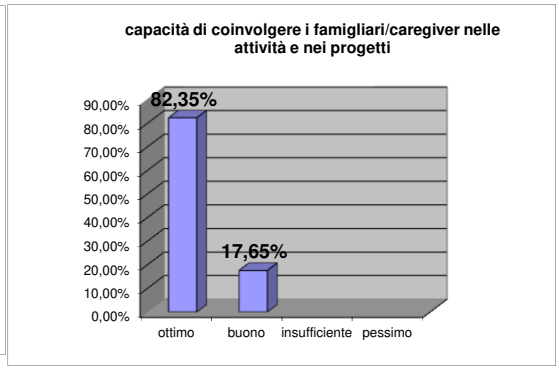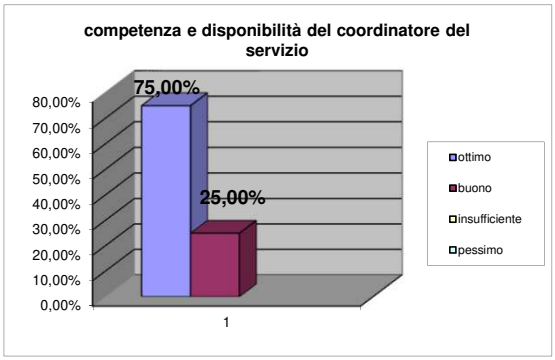QUESTIONARIO DI RILEVAZIONE GRADO DI SODDISFAZIONE ANNO 2019 servizio A.D.I.